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Disability Disclosure

Posted on July 14, 2012 by hosimyee

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What's the number one "D" word being discussed among Human Resource professionals? If you're thinking Disability, you're close but actually, it's Disclosure and it's a discussion taking place around the world.

No matter the country, whether in Singapore, Australia, Japan or even the U.S. it is clear that employers are struggling with how to get employees comfortable in disclosing their disability. Specifically, employers are trying to understand if it's their corporate culture, fear or some other issue preventing such disclosure and what to do about it.

Most Human Resource professionals will tell you that most often the lack of disclosure is due to fear, whether real or perceived. Some of the most common fears we hear are:

- · How the individual's manager will respond.
- The manager will share the information with the team and how the team will respond in return.
- · Fear that once they disclose, whenever they are out of the office, it will be assumed it is due to their disability. After all, disability is often equated, incorrectly, with illness.
- Fear that any requirement relative to an accommodation will be viewed incorrectly as a performance management issue.
- · The company culture is not in support of people with disabilities.

Interestingly enough, although fear may certainly be a component of one's decision to disclose or not, we must keep in mind that job seekers and employees with disabilities are regularly faced with the decision of whether to disclose their disability and if they do, there is great uncertainty of when, how, to whom About This Auth



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and for what purpose. Remember, whether someone is born with a disability or acquires one due to an accident, sickness or aging, they're not handed a handbook that tells them how to someday disclose to an employer.

At the end of the day it's about employers providing guidance to assist these individuals in making such decisions with thought, care and knowledge while helping recruiters, managers and human resource professionals respond in the same manner. In fact, it has become a corporate best practice to provide this type of information in the form of an online tool either on an employer's own intranet site or via an anonymous link to a third party site.

Whether an employer builds their own tool or subscribes to an existing one, the critical items to address are:

- 1. A decision tree that helps determine the need, decide when and how.
- 2. Consequence considerations that include why I'm telling, whom I'm telling, what I'm telling and how much and probably most importantly, why.
- 3. Process decisions that include preparing for the meeting, other things to consider and what exactly to include in the delivery.
- 4. Beyond disclosure to the interactive process and workplace supports/productivity tools, i.e. reasonable accommodations, from the individual's perspective.

Keep in mind that disability disclosure is a personal decision and one that should not be taken lightly by anyone. Because it's such an important decision and one that impacts both the individual and the employer, it is to everyone's benefit to be armed with quality information and guidance, i.e., tools, to ensure the process and end result is straight forward, simple and successful.

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